



Customer Relations Information

Acura dealership personnel are trained professionals. They should be able to answer all your questions. If you encounter a problem that your dealership does not solve to your satisfaction, please discuss it with the dealership's management. The Service Manager or General Manager can help. Almost all problems are solved in this way.

If you are dissatisfied with the decision made by the dealership's management, contact the Acura Customer Relations Office.

U.S. Owners:
Acura Automobile Division
Client Services Office
American Honda Motor Co., Inc.
1919 Torrance Blvd.
Torrance, CA 90501-2746

Tel: (800) 382-2238

In Puerto Rico and the U.S. Virgin Islands:

Vortex Motor Corp.
Bella International
P.O. Box 190816
San Juan, PR 00919-0816
(787) 250-4327

Canadian Owners:
Refer to the Canadian Zone Office
Map on the next page.

When you call or write, please give us this information:

- Vehicle Identification Number (see page [310](#))
- Name and address of the dealer who services your car
- Date of purchase
- Mileage on your car
- Your name, address, and telephone number
- A detailed description of the problem
- Name of the dealer who sold the car to you